

A Warm Welcome to All *... to the National Telecare & Telehealth Conference 2009*



Dr Malcolm J. Fisk
Chair

London 2009

- ❑ 750 participants from
 - ❑ Newry to New Zealand
 - ❑ Stuttgart to Stoke on Trent
 - ❑ Health, housing and social care
 - ❑ Private, public and voluntary sectors
- ❑ Comprehensive Programme
 - ❑ Addressing the challenges
 - ❑ Showcasing good practice
... in telecare and telehealth



A Big Thank You! ... as well as a welcome

- ❑ To our sponsors
 - ❑ To all participants
 - ❑ here to learn and share knowledge
 - ❑ To 80 speakers and workshop facilitators
 - ❑ To our 45 exhibitors
 - ❑ manufacturers and suppliers of products and services
- ... and my thanks to fellow TSA Board members, staff and ambassadors



TSA Membership

- ❑ An invitation to all to join with TSA and help us
 - ❑ build our services
 - ❑ strengthen our influence
 - ❑ respond even more effectively to the needs of our users, clients and patients
- ❑ Talk with the many members who are here!
- ❑ Talk with TSA Board members, staff or ambassadors

Join Us!

The Big Challenges

at the social care and healthcare interface

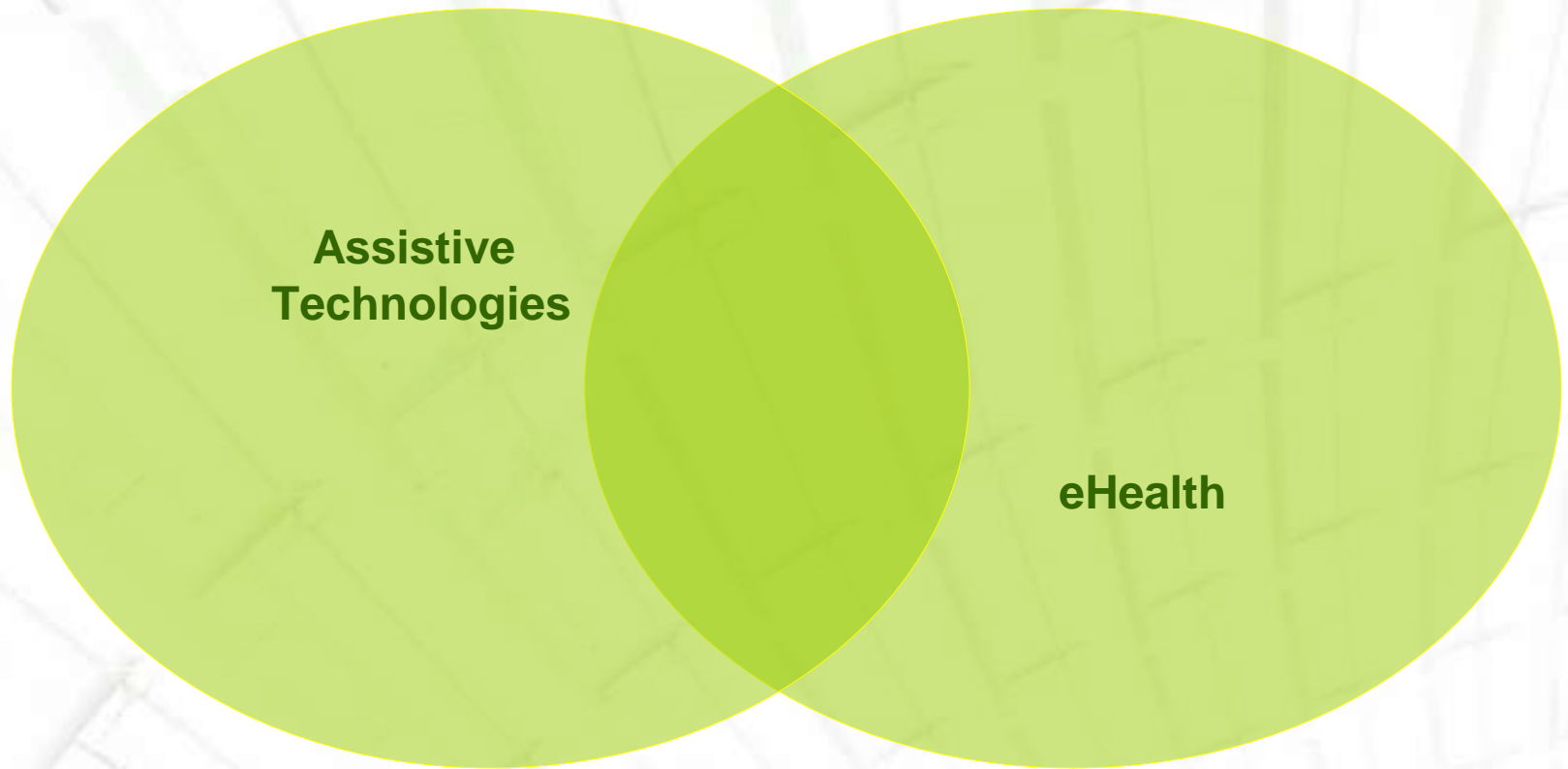


Above: Brenda Gregory, Scheme Manager
(South Somerset Homes)

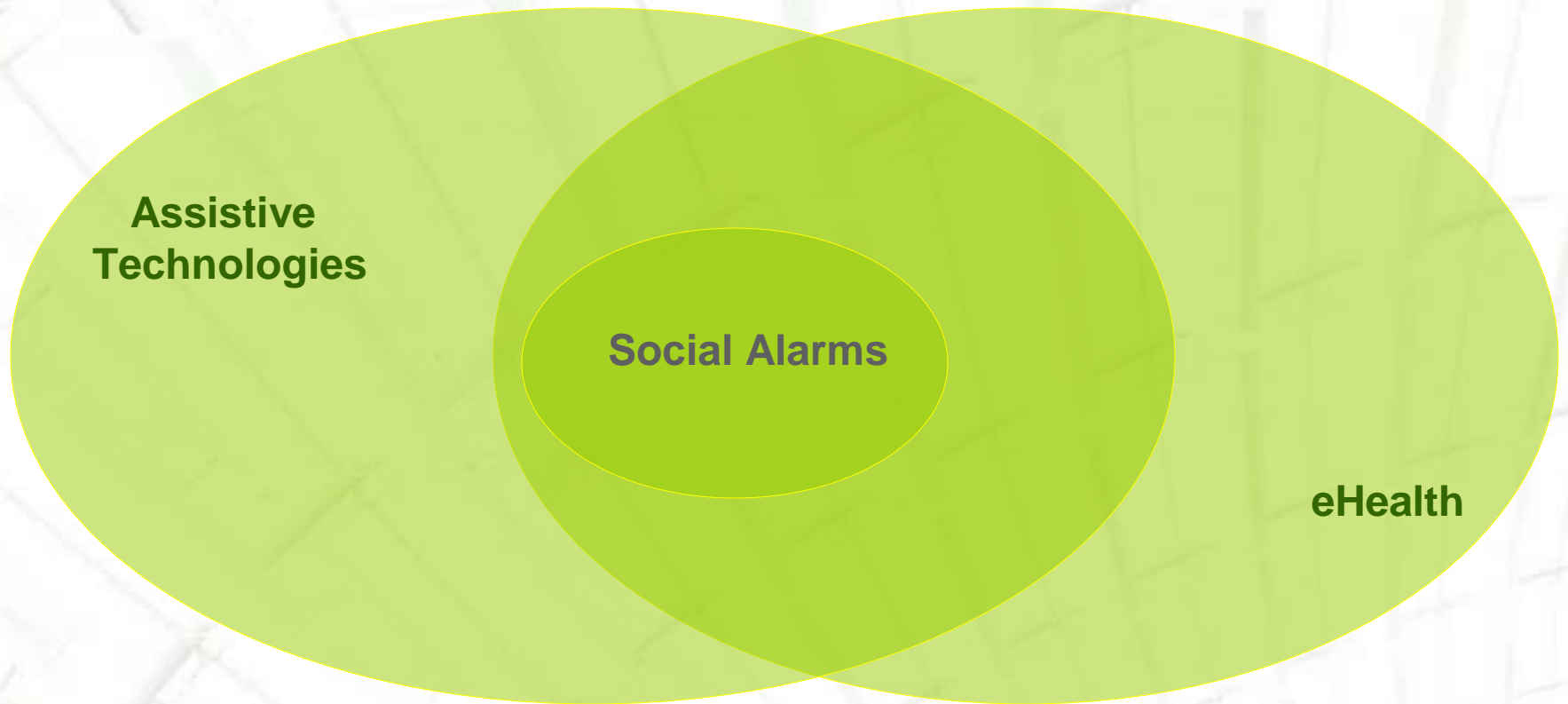
Right: Basingstoke and North Hampshire NHS
Foundation Trust



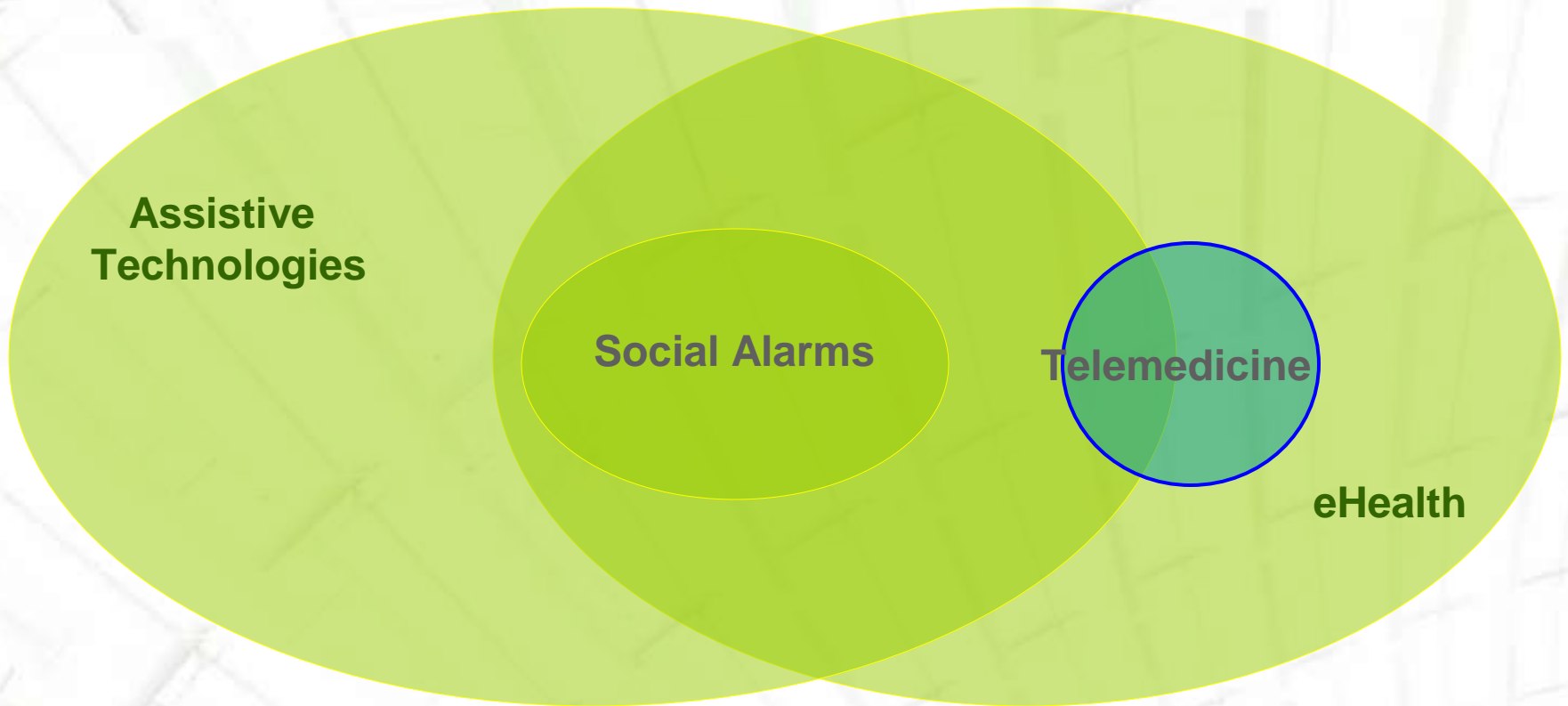
Big Challenge **No 1**: Making Sense of telecare and telehealth



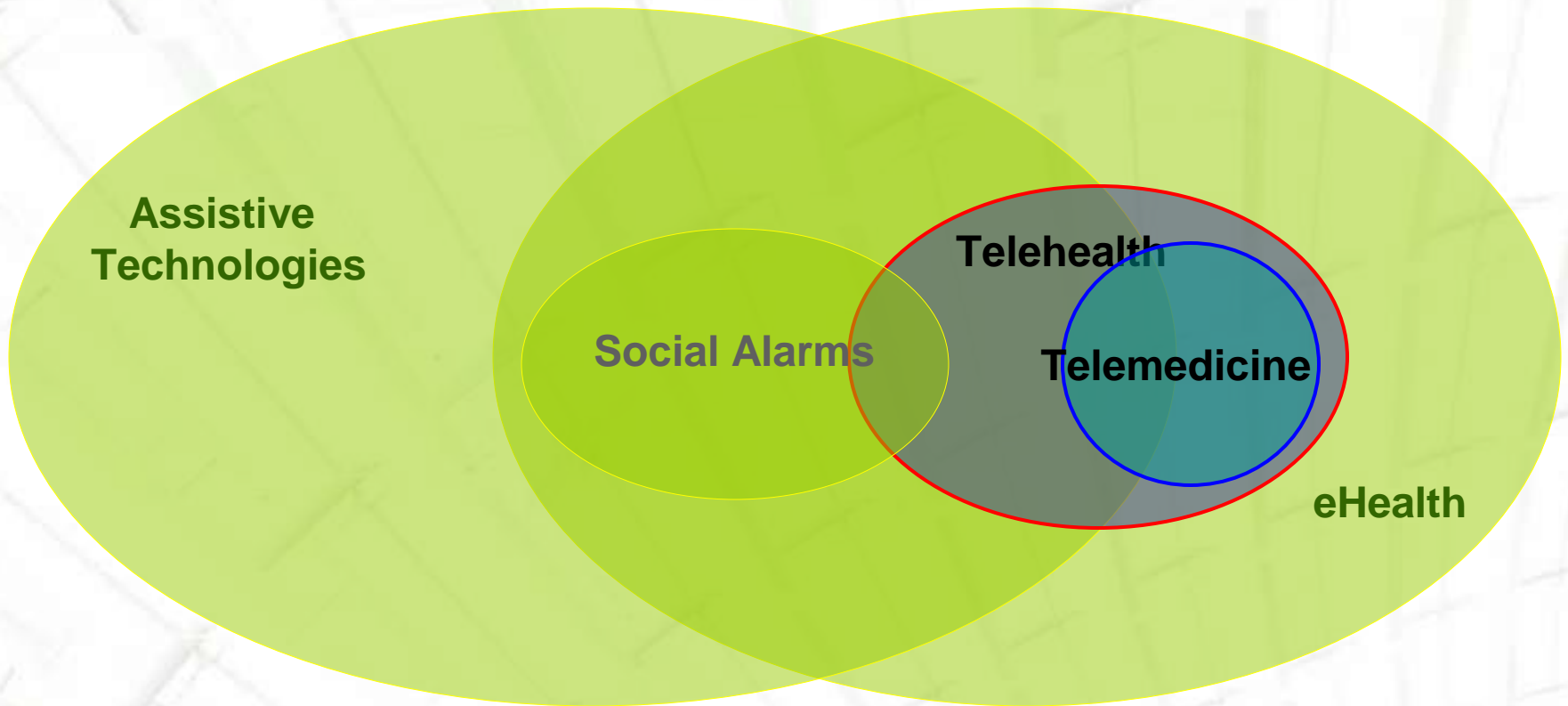
Making Sense of telecare and telehealth



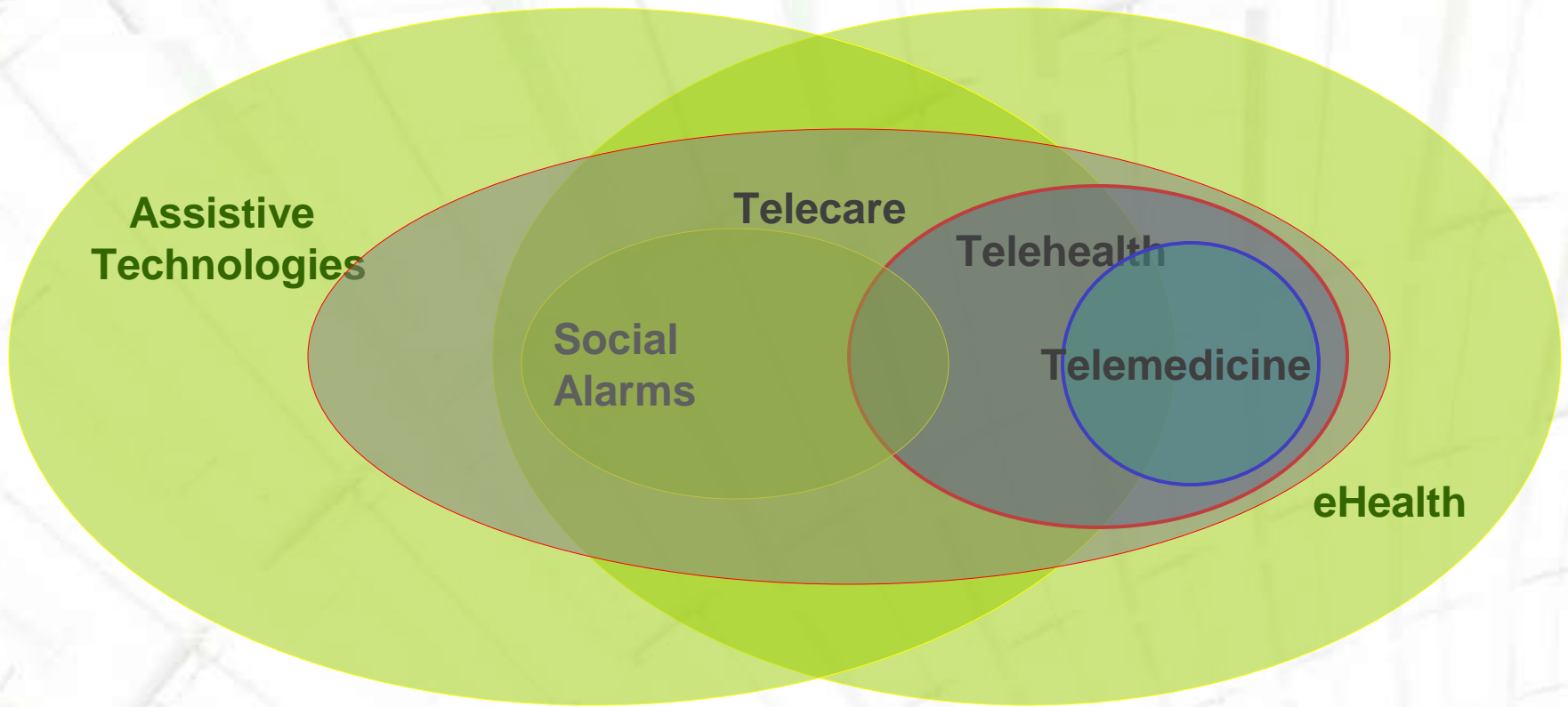
Making Sense of telecare and telehealth



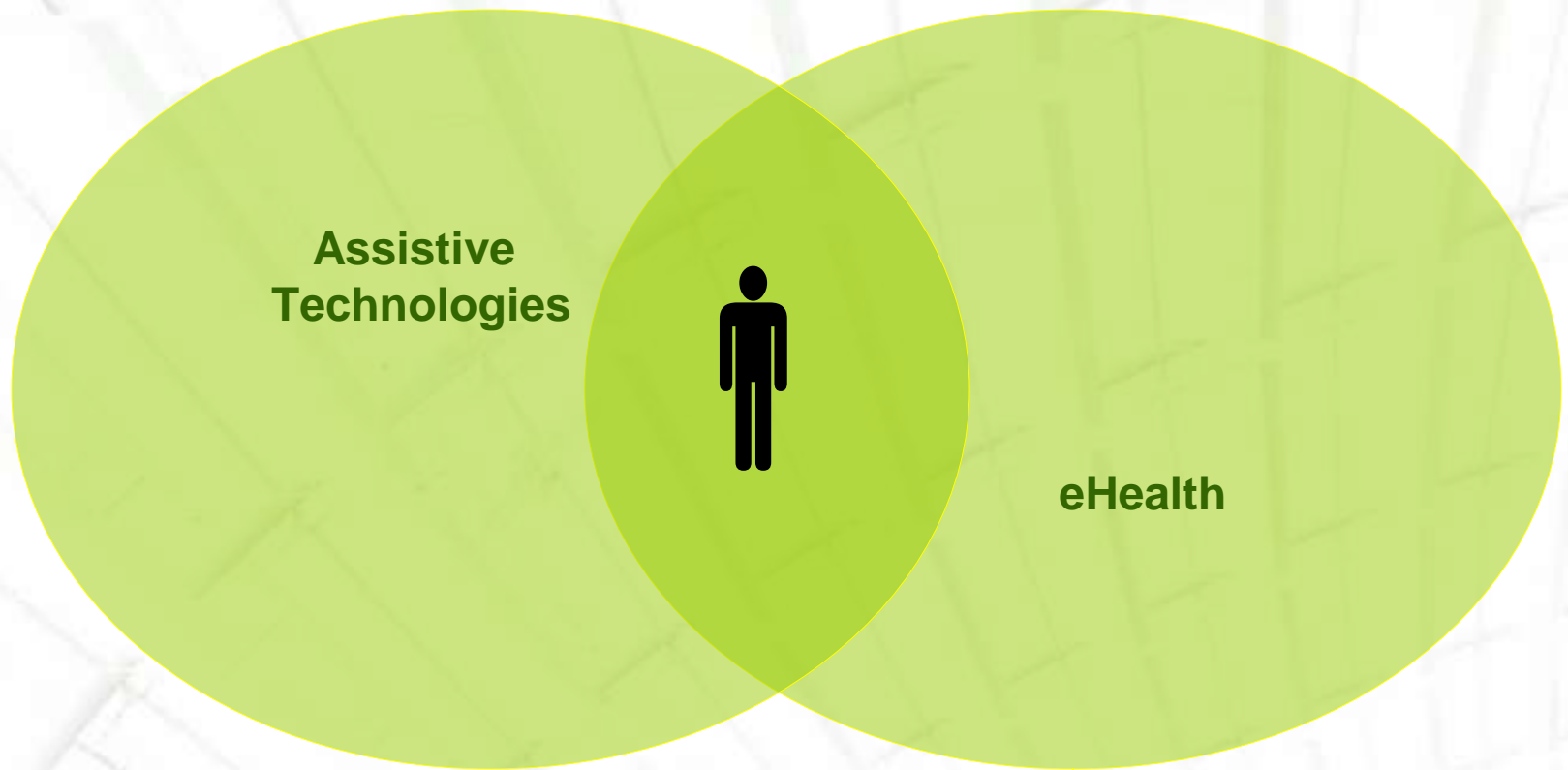
Making Sense of telecare and telehealth



Making Sense of telecare and telehealth



Making Sense of telecare and telehealth



A Framework for Telehealth

Monitoring and promotion of well-being

- Vital signs monitoring
- Activity Monitoring / Assessment
- (Video) telephone / personal support

Response and event recognition

- Social alarms
- Fall detectors
- Seizure detectors

Medication compliance

- Pill dispensers
- Prompts via phone, pagers, etc.

A Framework for Telehealth extending towards telecare and AT

Monitoring and promotion of well-being

- Vital signs monitoring
- Activity Monitoring / Assessment
- (Video) telephone / personal support

Enhancing the home

- Environmental controllers
- Adaptations for a safer environment

Medication compliance

- Pill dispensers
- Prompts via phone, etc.

Response and event recognition

- Social alarms
- Fall detectors
- Seizure detectors

Big Challenge No 2: Different Roles for the workforce in telecare and telehealth

- ❑ Working across service boundaries
 - ❑ aspiring to 'seam-free' services
 - ❑ exploring generic roles and new approaches
- ❑ Healthcare agencies using social care expertise
 - ❑ including that of telecare service providers
- ❑ Telecare service providers engaging with healthcare
 - ❑ and promoting further staff development



Photos: Your Homes Newcastle and other sources

TSA meeting the Challenges (1)

- ❑ Recognising the importance of health *and* social care ... and the fact that technologies work across both
- ❑ Helping develop the market for telecare *and* telehealth products and services
- ❑ Pursuing, with members, the win, win, win opportunity
 - ❑ benefits for service users
 - ❑ reduced public expenditure
 - ❑ dividends on investment for manufacturers and suppliers



Photo: Worcestershire Telecare

TSA meeting the Challenges (2)

- ❑ Refining the Code of Practice for Telecare
 - ❑ to ensure it remains *the* quality benchmark for services
- ❑ Exploring the implications of telehealth
- ❑ Working with service and supply sector members
 - ❑ to tailor our support more closely to the needs
- ❑ Working with the universities
 - ❑ to be up to date with our knowledge
 - ❑ course development, support to members
- ❑ Working with governments in all parts of the UK



Photo: Bolton
Metropolitan
Borough
Council

TSA meeting the Challenges (3)

... by thinking ahead and

TSA meeting the Challenges (3)

... by thinking ahead

... by thinking differently



Photo:
Banksy