



THE TELECARE SERVICES ASSOCIATION (TSA)

# MEMBER FORUM EVENTS 2010

The TSA mission is to unlock the potential of telecare and telehealth.

## TSA MEMBER FORUM – MIDLANDS

17 March 2010

Barcelo Hinckley Island Hotel, Hinckley

- 10.30 Registration and Refreshments
- 11.00 Introduction and Welcome.  
Marian Preece, Telecare Services Association
- 11.05 Holding the Key to Assistive Technology  
Rob Saunders, Supra UK
- 11.30 Strategies and Applications to Shift the Focus of  
Telecare Services to Supporting Well-being  
through Personalisation  
Dr Kevin Doughty, CUHTec, University of York
- 12.15 Telecare Supporting the Preventative Agenda –  
What's New?  
Lisa Daughtrey, Tynetec Ltd.
- 12.45 Lunch
- 1.45 Telehealth delivering support to Patients with  
Long Term Health Conditions  
Marie Spittle, Dudley Metropolitan Borough Council  
and Joanne Gutteridge, Long Term Conditions  
Commissioning Project Lead, Dudley Primary Care Trust
- 2.45 Telecare and Telehealth Clinic – Operational Issues  
raised by Members
- 3.15 Close

We understand that knowledge building and networking are not only vital components in the realisation of the TSA mission, but are also important in the achievement of strategic and operational objectives for many of our members. Each regional member forum event has been structured to maximise the opportunity for knowledge building and networking.

The 2010 regional member forum events will enable you to:

- Network
- Share best practice
- Improve your knowledge of the industry
- Keep up to date on technical developments, policy and legislation that may impact on your organisation or your service or product users
- Increase your contacts
- Identify potential opportunities for collaboration and/or new business
- Influence the development of the TSA

These events cover issues that are relevant now, and will draw speakers from across social care, health, housing and supply. Your feedback from previous forum events has helped to structure the updated programme, and you can expect more How to's and open discussion. New for this year, with the increasing prominence of telehealth, is a section of the events dedicated to telehealth and its potential.

This Member Forum is a specific benefit of your membership of TSA and therefore we would encourage you to attend. In order to share the benefits of TSA with other Organisations, we would hope that you would invite your Health and Social Care Colleagues to attend this event. Maximum of two guests per Member Organisation.

Further information about these events can be found on our website: [www.telecare.org.uk/events](http://www.telecare.org.uk/events). You can also contact Marian Preece, Operations Manager, via [marian.preece@telecare.org.uk](mailto:marian.preece@telecare.org.uk) or telephone: 01606 872333.

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