



THE TELECARE SERVICES ASSOCIATION (TSA)

MEMBER FORUM EVENTS 2010

The TSA mission is to unlock the potential of telecare and telehealth.

TSA MEMBER FORUM – NORTHERN

21 April 2010

Holiday Inn Hotel, Tadcaster Road York YO24 1QF

- 10.30 Registration and Refreshments
- 11.00 Introduction and Welcome.
Marian Preece, Telecare Services Association
- 11.05 Breaking Down the Barriers – Evidencing health and social care gains from Telecare and Telehealth Services
Polly Wright, Middlesbrough Council
- 11.30 'Using an open platform to provide multiple, integrated services' Case studies from around the UK and Europe which demonstrate how 24/7 centres are offering a broad range of innovative new services from a single, open monitoring system.
Paul Shead, Novalarm
- 12.00 South Tyneside's Telecare Service Moving Forward
Steve Taylor, South Tyneside Council
- 12.30 Falls Prevention – Working in Partnership with Your Homes Newcastle
Allyson Mcleod-Hardy, Your Homes Newcastle and David Addy, Chubb
- 1.00 Lunch
- 1.45 Telehealth in North Yorkshire & York PCT
Jane Bennison, Broadacres HA, together with representatives from the PCT and Docobo Ltd
- 2.45 Telecare and Telehealth Clinic – Operational Issues raised by Members
- 3.15 Close

We understand that knowledge building and networking are not only vital components in the realisation of the TSA mission, but are also important in the achievement of strategic and operational objectives for many of our members. Each regional member forum event has been structured to maximise the opportunity for knowledge building and networking.

The 2010 regional member forum events will enable you to:

- Network
- Share best practice
- Improve your knowledge of the industry
- Keep up to date on technical developments, policy and legislation that may impact on your organisation or your service or product users
- Increase your contacts
- Identify potential opportunities for collaboration and/or new business
- Influence the development of the TSA

These events cover issues that are relevant now, and will draw speakers from across social care, health, housing and supply. Your feedback from previous forum events has helped to structure the updated programme, and you can expect more How to's and open discussion. New for this year, with the increasing prominence of telehealth, is a section of the events dedicated to telehealth and its potential.

This Member Forum is a specific benefit of your membership of TSA and therefore we would encourage you to attend. In order to share the benefits of TSA with other Organisations, we would hope that you would invite your Health and Social Care Colleagues to attend this event. Maximum of two guests per Member Organisation.

Further information about these events can be found on our website: www.telecare.org.uk/events. You can also contact Marian Preece, Operations Manager, via marian.preece@telecare.org.uk or telephone: 01606 872333.

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