

CSIP Telecare eNewsletter – June 2006 - important news on telecare national framework agreement

>>>Important: National Framework Agreement for Telecare – register now for access to eCat (available from 30 June 2006) - See articles 1 and 2 below

Welcome to the ninth CSIP telecare eNewsletter. The Care Services Improvement Partnership (CSIP) is responsible for providing general implementation support to organisations building their telecare programmes. Our plan is to maintain a monthly e-newsletter to keep organisations up to date with progress on this important Government initiative to support people at home.

This month we are focusing on:

- [1. Register early for PASA Electronic Catalogue \(NHS eCat\)](#)
- [2. PASA National Framework Agreement for Telecare - update](#)
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Recipients of this newsletter are active subscribers on the ICES web site or people that have been involved in previous telecare events organised by the Telecare Policy Collaborative or Care Services Improvement Partnership (CSIP). The newsletter is currently circulated directly to around 3100 contacts each month. It is also circulated to Housing LIN members and via the Integrated Care Network. If you have an arrangement for circulating telecare information to interested parties please let us know at telecare@icesdoh.org.

If you would like to know more about our plans please let us know by e-mailing your details to telecare@icesdoh.org. Also, if a colleague would like to receive an e-newsletter each month then it is possible to subscribe to the web site at <http://www.icesdoh.org/register.asp>. CSIP will also be providing update information through the Housing & Telecare Learning Improvement Networks (LINs) which has a slightly different newsletter arrangement and covers the important telecare initiatives in housing developments across the country. You can find

out more about the Housing & Telecare LINs at <http://changeagentteam.org.uk/index.cfm?pid=10>.

All previous telecare eNewsletters are available at <http://www.icesdoh.org/telecare>.

The Care Services Improvement Partnership is not responsible for any external web sites and does not endorse any particular products or services.

1 Register early for PASA Electronic Catalogue (NHS eCat)

High demand is expected for access to the NHS Electronic catalogue, which displays line details of all the NHS PASA national framework agreements. Product lines for telecare will be available from 30 June 2006. The electronic catalogue will list entries for equipment and services for use by a wide range of organisations that can access the National Framework Agreement for Telecare (further details are provided in the NFA update below).

Organisations not currently accessing NHS eCat in particular non-NHS services procuring telecare will need to follow the simple registration procedure and return a confidentiality agreement. It is important to register NOW as it could easily take up to two weeks to set up the appropriate user names. If you wait until 30 June to register, you may not receive your user name(s) until the week of 10 July.

For the agreement, we strongly suggest that the first named contact in any organisation is a senior manager, commissioner, procurement officer or telecare project lead who will be co-ordinating telecare purchasing activities and implementation.

Use the link to the 'What's New' section of the PASA web site and follow the instructions on the 5 June 2006 entry - <http://www.pasa.nhs.uk/whatsnew/>

2 PASA National Framework Agreement for Telecare - update

Over the past six weeks, the NHS Purchasing and Supply Agency (PASA) has evaluated the shortlisted suppliers for the telecare National Framework Agreement (NFA).

Commercial (Led by PASA) and technical evaluations (led by the Centre of Evidence-based Purchasing with input from CSIP and NHS Connecting for Health) have been undertaken on the offers received. PASA has now completed the analysis.

Prior to issuing the final recommendations to the Project Management Group established for this project, PASA held a Stakeholder Engagement Forum with a number of service organisation representatives on 23 May 2006 to discuss the outline recommendations to see if the proposed supplier offering would

meet their needs. The group has provided positive feedback on the offerings presented, and the Project Management Group has agreed the recommendations brought forward at its meeting on 25 May 2006. The recommendations have now been signed off within PASA and the final recommendations have been approved by the Department of Health.

Suppliers are now being notified if they are successful or unsuccessful. PASA is then legally required to follow the Alcatel procedure – this is a ten day cooling off period for suppliers to consider if they still want to be on the National Framework Agreement (NFA) or if unsuccessful suppliers wish to challenge the final recommendation. Following this period, successful suppliers will agree and sign up to the NFA, and the work starts on launching the contract, ensuring people can gain access to NHS-E-Cat (PASA Electronic Catalogue) to view the NFA and also on developing an information pack for users. Following these timescales as indicated previously, the NFA will be available for use by a range of organisations including local authorities, health trusts, housing associations, community equipment services and third sector organisations by the end of June 2006.

Continue to look out for special news alerts over the next few weeks on the National Framework Agreement and how organisations can access the catalogue. The catalogue go live date is currently scheduled for 30 June 2006.

<http://www.pasa.nhs.uk/eat/telecare.stm>

3 TSA Update

The Telecare Services Association (TSA) has recently published its annual report 'Telecare - at the tipping point'. The document is positioned as a piece of high quality corporate literature for Telecare. Liam Byrne (prior to his move) has written the Foreword which sets the scene for a broad set of independently written articles. PDF downloads are available from the TSA web site, visit <http://www.telecare.org.uk/annualreport> For a free hard copy of the 36 page report, e-mail admin@telecare.org.uk with your details.

The TSA National Telecare Conference will be held this year in Cardiff on 7-9 November 2006. The agenda is already confirmed & has been structured to offer a balance across strategic & operational issues. For a detailed programme and booking form visit <http://www.telecare.org.uk/events>.

Malcolm Fisk, Managing Director at Insight Social Research, has been elected TSA Chair. He will be ably supported by Aileen Stewart at Hanover Scotland, as Vice Chair. Malcolm Fisk steps into the shoes vacated by Kevin McSorley (Fold Telecare) who has steered the Association for the last six years. During his time the

Association has undergone significant change, including a re-brand (from ASAP), broadening the appeal to a wider audience and seen a continued increase in membership.

4 NHS Confederation annual conference 2006

The upcoming NHS Confederation annual conference (Birmingham 14-16 June 2006) features a session on telecare chaired by Jeremy Porteus and featuring Professor Heinz Wolff as a guest speaker. A joint publication with CSIP covering a wide range of telecare and telehealth issues will be available. A report on the conference session with a link to the publication will be available in the July newsletter.

<http://www.nhsconfed.org/ac/index.html>

5 Making telecare happen - further help from CSIP

CSIP is continuing to support national and local telecare events.

The easiest way for you to access CSIP services is to send an e-mail to telecare@icesdoh.org with the relevant reference in the subject heading eg

- If you want a one day masterclass type 'masterclass' in the e-mail subject heading
- If you want a ready reckoner spreadsheet - type 'RR'
- If you are a late starter and need to discuss your strategy – type 'Catch-up call'
- If you are a project lead or service commissioner and want the regular news links – type 'Telecare news service'
- If you are a project lead or commissioner and want to benchmark and network with colleagues type one or more from 'dementia', 'intermediate care', 'falls', 'extra care', 'COPD', 'LTC', 'LD' or enter your professional group eg 'nurse' or enter a region 'North West'
- If you have a particular interest in a product or service, enter the name in your e-mail subject heading eg 'glucose meter', 'pill dispenser', 'dementia monitoring and response', 'RFID'

When you e-mail us, please confirm that you are happy for CSIP to add your name to a mailing list and share it with like-minded colleagues.

Further services will become available in the coming months after the national framework agreement for telecare is published.

6 news roundup

- a) The Telecare appendix to the recent Wanless Report is now available on the King's Fund web site at http://www.kingsfund.org.uk/resources/publications/appendices_to.html. A Housing LIN briefing is available at <http://www.changeagentteam.org.uk/library/docs/Housing/Briefing03.pdf>
- b) The Department of Health has called for expressions of interest in running a pilot project on self assessment or assisted/mediated assessment for community equipment/community care services - http://www.dh.gov.uk/PolicyAndGuidance/HealthAndSocialCareTopics/SocialCare/SocialCareArticle/fs/en?CONTENT_ID=4134681&chk=7XXBd4
- c) A new Department of Health Web forum for community matrons is available - http://www.dh.gov.uk/NewsHome/NewsArticle/fs/en?CONTENT_ID=4135656&chk=44EN3I
- d) Summary of Housing LIN resources (May 2006) - <http://www.changeagentteam.org.uk/library/docs/Housing/Ataglance.pdf>
- e) Latest Housing LIN newsletter (May 2006) - <http://www.changeagentteam.org.uk/library/docs/Housing/Newsletter14.pdf>
- f) The Housing and Support Partnership has produced a report on the use of assistive technology by people with learning disabilities - <http://www.housingandsupport.co.uk/>

7 Event listing

- a) Next LIN meetings

London & SE Region Housing LIN - 9 June 2006 in Maidenhead

NW Region Housing LIN - 19 September 2006 in Frodsham

West Midlands Region Housing LIN - 21 September 2006 in Birmingham

Yorkshire & Humber Region Housing LIN - 5 October 2006 - venue to be confirmed

NE Region Housing LIN - 12 October 2006 - venue to be confirmed

Eastern Region Housing LIN - 9 October 2006 - venue to be confirmed

For further details email housinglin@cat.csip.org.uk

- b) NHS Confederation Annual Conference - Birmingham - 14-16 June 2006 - Jeremy Porteus will be chairing a session on

'Maximising Care at Home' where Professor Heinz Wolff is a guest speaker.

<http://www.nhsconfed.org/ac/index.html>

c) The Centre for Sheltered Housing Studies (CSHS) is running two events in June and July in conjunction with TSA with Denise Gillie and Jeremy Porteus from CSIP involved as speakers.

'Smart Move – the role of assistive technology in meeting the changing needs of service users'

16 June – Leeds

27 June - London

These conferences will be of interest to anyone who is involved in the role of assistive technology in promoting independence, well-being and choice for service users. Further information is available from

<http://www.cshs.co.uk/Conferences/2006conferences.htm#smart>

d) TeleMed & eHealth '06: Transforming the patient experience, the role of telecare and eHealth, London, November 2006. See <http://www.icesdoh.org/events.asp?ID=432>

e) The Foundation for Assistive Technology provides a full listing of forthcoming telecare events – see http://www.fastuk.org/list_events_by_date.php.

The Health and Social Care Change Agent Team (part of CSIP) host the Housing LIN web site. The 'Telecare and Assistive Technology' web page can be located at

<http://www.changeagentteam.org.uk/index.cfm?pid=188>. This includes the Housing LIN Factsheet No 5 on 'Assistive Technology and Extra Care Housing'. For further information about future Housing & Telecare LIN meetings please send an email to housinglin@cat.csip.org.uk.

CSIP Telecare Team

The CSIP Team involved in supporting the telecare initiative includes Ian Salt, Jeremy Porteus (Chair of Telecare Advisory Network), Rachel Denton, Denise Gillie and Mike Clark. You can send comments and questions about the CSIP Implementation Guide, factsheets or video to telecare@icesdoh.org. We would also like to hear comments about this newsletter – have you found it helpful? If it is a very specific question about the DH publication 'Building Telecare in England' then the e-mail address is OPDEnquiries@dh.gsi.gov.uk

Local Authorities and their partners can contact us at telecare@icesdoh.org to ask any of the team to speak at major

events. We also have some limited time to offer consultancy and advice.

Care Services Improvement Partnership

We help to improve services and achieve better outcomes for children and families, adults and older people including those with mental health problems, physical or learning disabilities or people in the criminal justice system. We work with and are funded by the Department of Health.